

New Age Veneers

Technical Specification Update

Date: 30/10/2025

Subject: *Specification Update – Veneer Coating Requirements*

Purpose

This document outlines an update to the coating specification requirements for all veneer work to ensure consistency, durability, and non-yellowing performance of the applied finishes.

Scope

This specification applies to all veneer work requiring a **non-yellowing UV clear coating system**, effective immediately. All applicators, subcontractors, and project partners must adhere to the following requirements.

Coating System Requirements

1. Sealer

- **Product:** UT400 Clear Sealer
- **Application:** Must be used with the corresponding **hardener and solvent** as specified by the manufacturer's TDS.

2. Topcoat

- **Approved Topcoats:** One of the following products must be used with the corresponding **hardener and solvent** as specified by the manufacturer's TDS:
 - **UT405 – Zilch Matt**
 - **UT410 – Matt**
 - **UT430 – Satin Clear**
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Application Notes

- In previous specifications, it was permissible to use the topcoat as both sealer and finish coat. This practice remains acceptable.
- However, it has been identified that some applicators have used **BC Coatings topcoat** in combination with a **competitor's sealer**, leading to issues such as **discoloration and yellowing**.
- To ensure product integrity and maintain warranty validity, **only the full approved BC coating system**, consisting of **UT400 sealer** and one of the approved **UT405, UT410, or UT430 topcoats**, shall be used, together with their **respective hardeners and solvents** as specified by the manufacturer's TDS.

Warranty and Claims

Claims or investigations relating to **discoloration, yellowing, or finish defects** will **not be considered** unless **proof of purchase** for all specified materials (sealer, topcoat, hardeners, and solvents) is provided.

Effective Date

This specification update is **effective immediately** and supersedes any previous instructions or coating guidelines relating to veneer work and clear coating systems.

Disclaimer: Please note that all coating systems are subject to natural aging and may exhibit slight discoloration or colour change over an extended period of time. These changes are inherent to the material and environmental exposure and do not constitute a product defect.